



➤ YOUR GUIDE TO BECOMING A
HIGHLANDER FAMILY



➤ FIND YOUR PLACE. **HERE.**



HIGHLANDER PORTAL

join.radford.edu/portal



ONECAMPUS

onecampus.radford.edu

QUICK ENROLLMENT CHECKLIST

- ✔ Register for and attend Quest, Radford's orientation program, in **Highlander Portal**.
- ✔ Activate **OneCampus** account.
- ✔ Complete housing application in **OneCampus**.
Note: incoming freshmen are required to live on campus unless a housing exemption is granted.
- ✔ Accept financial aid in **OneCampus**.
- ✔ Pay university bill in **OneCampus**. Bills will be delivered electronically in July 2024.
- ✔ Submit required documents in **Highlander Portal**:
 - ✔ Student Immunization Form
 - ✔ Final transcript
 - ✔ Consent to Enroll Form
 - ✔ Pre-Advising Survey (freshmen only)
- ✔ Complete Kognito's Alcohol and Other Drugs Course and Sexual Misconduct Prevention for Students (email with access information will be sent in early August).

Start preparing for the start of the semester, which may include:

- ✔ Check housing room assignments through Radford University email
 - ✔ Submit the Student Information Release Authorization (FERPA compliance)
 - ✔ Purchase a parking permit
 - ✔ Purchase books
 - ✔ Prepare computer and phone
 - ✔ Download the RU Mobile app
 - ✔ Sign up for RU Alerts
 - ✔ Look for on-campus jobs through Handshake
-



YOUR GUIDE TO BECOMING A **HIGHLANDER FAMILY**

At Radford University, we want preparing for college to be an exciting and empowering time.

All over campus, we are happy to help and want to see you succeed. Congratulations again on your admission. We're thrilled you've chosen to join our **#HighlanderFamily!**

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@READYFORRADFORD

admissions@radford.edu • admissions.radford.edu • 540-831-5371





REQUIRED ENROLLMENT FORMS

STUDENT IMMUNIZATION FORM

Pursuant to the Commonwealth of Virginia Law, all incoming students are required to submit a Student Immunization Form. Failure to complete the Student Immunization Form will result in a registration hold preventing future class registration. Learn more at www.radford.edu/immunization.

To submit online: Visit the secure Medica website at radford.medicatconnect.com and choose Radford University. Log in using your OneCampus credentials.

To submit using fax, mail, or email: Send completed and signed Health Record Form to the Office of Admissions, P.O. Box 6903, Radford, VA 24142. You may also fax it to 540-831-5038.

Submit your Student Immunization Form prior to your Quest date, or bring it with you to submit at Quest.

CONSENT TO ENROLL FORM

All incoming students must complete and submit the Consent to Enroll Form, available in the **Highlander Portal**, prior to Quest. This form collects required information, including disclosure of criminal history and emergency contact. Failure to complete this form will result in a registration hold preventing future class registration.

FINAL TRANSCRIPT

Request that all final transcripts be sent to Radford University Office of Admissions from your high school and/or college (transfer students and dual-enrolled students). Check your **Highlander Portal** to confirm receipt.

ONLINE SAFETY MODULES

As part of our commitment to student safety and success, Radford University requires all new, incoming students to complete federally mandated educational courses prior to the start of fall semester. Kognito's Alcohol and Other Drugs Course and Sexual Misconduct Prevention for Students online modules are designed to equip students with skills to recognize problem situations and make informed decisions — at Radford and beyond. Students will receive an email the first week of August with instructions on how to complete these online courses.

STUDENT INFORMATION RELEASE AUTHORIZATION*

Radford University student record policies and practices are in full compliance with the Family and Educational Rights and Privacy Act (FERPA). The university will not release information about a student from records, except directory information, to people (including parents) without obtaining the written consent of the student.

Students may voluntarily authorize the university to share student record information by submitting the enclosed form and returning it to the Office of the Registrar. Visit www.radford.edu/registrar for more information.

**Student Information Release Authorization is optional*

IMPORTANT DATES

Send your final transcript(s) and submit both your Consent to Enroll Form and Student Immunization Form prior to Quest.

June 3, 2024 – Deadline to sign up for payment plan to pay fall charges in five installments

June 30, 2024 – Deadline to request housing accommodations for documented disability through the Center for Accessibility Services (CAS)

July 1, 2024 – Deadline for Financial Aid Office to receive a 2024-2025 FAFSA for consideration to be packaged prior to the fall bill due date

July 1, 2024 – Deadline to sign up for payment plan to pay fall charges in four installments

July 8, 2024 – Radford University will begin sending fall 2024 e-bills to all enrolled students

July 10, 2024 – Students can upgrade meal plan online in OneCampus or in person at ONECard office

July 19, 2024 – Priority deadline to submit financial aid verification documentation for the 2024-2025 school year for consideration to be packaged prior to the fall bill due date

Aug. 1, 2024 – First day to purchase parking permits online in OneCampus

Aug. 9, 2024 – Priority deadline for Financial Aid Office to receive a Parent PLUS or private education loan application to assist with fall charges prior to the fall bill due date

Aug. 14, 2024 – Fall 2024 Payment Deadline

Aug. 16, 2024 – Late fees applied to any unpaid student account balance

Aug. 19, 2024 – Classes dropped for students with unpaid account balance

Aug. 20, 2024 – Last day to make meal plan changes online

Aug. 23, 2024 – New student move-in begins

Aug. 26, 2024 – First day of classes for fall 2024

Sept. 1, 2024 – Last day for undergraduate students to add/drop courses without penalty

Sept. 5, 2024 – Last day to make meal plan changes (in person at ONECard office only)

Sept. 9, 2024 – Last day for students to withdraw and receive a full refund

Sept. 27-29, 2024 – Family weekend

Oct. 11, 2024 – Fall break

Nov. 2024 – Spring course registration begins, see your advisor in October and make sure your immunizations are complete

Nov. 23, 2024 – Thanksgiving break begins; residence halls close at noon.

Dec. 1, 2024 – Thanksgiving break ends; residence halls open at noon.

Dec. 6, 2024 – Last day of classes

Dec. 9, 2024 – Fall exams begin

Dec. 12, 2024 – Fall exams end

Dec. 13, 2024 – Residence halls close at 5 p.m.

PLANNING TO LIVE ON CAMPUS?

Radford University requires that all first-time, first-semester main campus students live on campus for at least **four consecutive semesters**. Transfer students and students at our Roanoke site are exempt from this requirement.

The housing application collects important personal information, asks roommate profile questions and lets students enter room preferences. If students are requesting a roommate, they will need the prospective roommate's Radford ID number. To access the housing application, go to **OneCampus** and search **Housing**.

Use our virtual housing tour at www.youvisit.com/tour/radford to preview a variety of campus living spaces.

Students seeking a housing accommodation for a documented disability should contact the **Center for Accessibility Services** at **540-831-6350** to submit documentation no later than **June 30**.

LIVING-LEARNING PROGRAMS

Main campus students can apply to participate in a Living Learning Program (LLP) in their housing application.*

In some LLPs, students take one or more courses together; however, all LLPs **provide students opportunities to deeply engage with faculty and peers who share similar interests**.

- > **Artis Residential Community**
- > **Community of Artists**
- > **Entrepreneurship Living-Learning Community (ELC)**
- > **Nursing Living-Learning Community**
- > **Radford Recovery Community**
- > **School House**
- > **Wellness Community**

**All freshmen admitted to the Honors College live in Floyd Hall unless they are varsity athletes or commuters. If interested, honors students are welcome to participate in the social and academic activities of most other LLPs. However, freshmen will not be able to participate in both the Honors College and an LLP that also has a residential requirement (e.g., Community of Artists).*



TO LEARN MORE ABOUT APPLYING FOR HOUSING:
www.radford.edu/housing-app



READY TO MOVE IN?

Housing assignments, roommate information and move-in specifics will be sent by email in July.

In each standard double room, we provide each resident with a twin extra-long bed and a desk chair, dresser and closet storage. We also provide toilet paper. The following is a list of suggested items to pack:

- Items to personalize your room (rugs, lamps, pictures)
- Bedding (twin extra-long) and bath towels
- Entertainment items (books, cards/board games, TV/speakers)
- A safe to secure valuable items
- Storage items (bins, hangers, stackables)
- Study tools (laptop, paper, pens/pencils, printer, etc.)

Live on campus, improve your GPA

Research shows students living on campus earn grades **30% higher** than those of off-campus or commuting students.

Every residence hall has:



Kitchen facilities



Laundry facilities



Lounges and study spaces

RESIDENTIAL LIFE SUPPORT STAFF

RA: Resident Assistant

RAs are current student leaders who oversee one floor of residents. They are the go-to resource in residence halls!

RD: Resident Director

RDs are professional staff members that live in the residence halls full time. They oversee the whole building, including supervising RAs.

MOVE-IN DATES

ROANOKE



MAIN CAMPUS



HOUSING AND RESIDENTIAL LIFE

www.radford.edu/housing



HIGHLANDER SUCCESS CENTER

STUDENT CONNECTION PROGRAMS

Student Connection Programs oversees two major programs for new students: Quest and University 100.

Quest is Radford's orientation program. At Quest, students learn about campus services, meet with faculty and finalize their class registration. There is no cost to attend Quest, and family members are encouraged to attend. Review available Quest dates at www.radford.edu/quest, then register for Quest in the **Highlander Portal**.

University 100 (UNIV 100), or Introduction to Higher Education, is a small seminar-style course that helps students transition to college by teaching the skills and resources necessary to be both personally and academically successful at Radford University. This class is highly encouraged for new students.

ACADEMIC SUPPORT

The Harvey Center for Learning and Writing offers free tutoring and writing support to students on both main campus and at our Roanoke site.

Tutors are peers specializing in an academic subject who help students develop study strategies, understand key concepts from the class, prepare for exams and improve general success skills like time management and notetaking. The Harvey Center also offers writing help at any stage of the writing process. Learn more, including how to make an appointment, at www.radford.edu/harvey.

ACADEMIC ADVISING

Academic advisors help students develop meaningful educational plans compatible with their life goals. Advisors facilitate communication, coordinate course planning and connect students to other campus services. Explore the full range of Radford's advising services at www.radford.edu/advising.

During Quest, professional and faculty advisors assist students with program requirements, course selection and registration. After Quest, students must meet with their advisor at least once each semester (and more often is encouraged!).



HIGHLANDER SUCCESS CENTER
www.radford.edu/success



ADVISING TERMS TO KNOW

DROP/ADD

During the first week of the semester, students may add and drop classes for which they registered during Quest without penalty or grades. New freshmen must visit their advisors to adjust their course schedules.

GRADE POINT AVERAGE (GPA)

Radford University grade point averages are calculated on a 4.00 scale. Each student must maintain a specified GPA to remain in good standing and to prevent being placed on academic probation or academic suspension.

MIDSEMESTER GRADES

All new students receive midsemester grades for each course during their first two semesters. These grades are available to view in the OneCampus portal by the end of the eighth week of the semester. Midsemester grades can help to assess performance in a course, but they are not final grades and do not appear on transcripts.

PROBATION

New students with a GPA between 1.0 and 2.0 at the conclusion of the semester will be on academic probation. Academic probation is an indication of serious academic concern and may lead to academic suspension.

REAL

REAL is Radford University's innovative general education curriculum. Through REAL, students complete majors and minors to gain deep knowledge across four key areas: Reasoning, Expression, Analysis and Applied Learning.

SUSPENSION

Any new student (freshman or transfer) who has a GPA below 1.0 at the conclusion of their first full semester of enrollment (fall or spring) will be suspended. Suspended students may not enroll in the next regularly scheduled semester and must apply for readmission to the university.

WITHDRAWALS

Students may withdraw from courses with approval from an academic advisor. Withdrawals must be submitted to the registrar's office by Friday of the 10th week of the semester, and students will receive a "W" on their transcript for withdrawn courses.

When in doubt, check the catalog! The undergraduate catalog posted online at catalog.radford.edu contains official policies and requirements students must follow in order to progress through and graduate from Radford University.

Radford University uses the results of the Free Application for Federal Student Aid, or FAFSA, to determine student eligibility for federal, state and institutional financial aid.

You can still file the FAFSA for consideration at studentaid.gov; be sure to include Radford University in the list of colleges to receive your FAFSA, using code **003732**.

MONITORING AID STATUS

Students should check the email address used on their Radford University application regularly. If we need any additional information to process your application, this is how we will reach out.

To check on the status of requested documents, go to **OneCampus** and search **Financial Aid Requirements**.

Review the deadlines students must meet to receive aid at www.radford.edu/finaid-timeline.

REVIEWING AND ACCEPTING FINANCIAL AID

Once financial aid has been awarded, you will need to review and accept your package. We've included instructions below, and a step-by-step video is available at www.radford.edu/accept-aid.

- > Go to **OneCampus** and search **Financial Aid Dashboard**.
- > Select **2024-2025**, then click submit.
- > If you are missing any required documents, they will be highlighted in yellow.
- > Review the information and respond to any questions or acknowledgements that are highlighted in red.
- > Accept or decline all offered aid programs.

Students must meet Financial Aid Satisfactory Progress standards in order to receive aid each year. Learn more at www.radford.edu/progress.

HELPING YOUR STUDENT PAY FOR COLLEGE

Frequently, a financial aid offer does not cover all educational expenses. However, there are options available to help cover any out-of-pocket expenses.

Parent PLUS loan is a loan offered by the Department of Education that is taken out in the parent's name to help with educational expenses. Parents can apply online at studentaid.gov.

Private education loans are credit-based loans available to students and offered through various lending institutions. Students will require a credit-worthy co-signer in order to be approved. Most loans do not require repayment while the student is in school.

15/15/15 ON-CAMPUS EMPLOYMENT INITIATIVE

Starting in fall 2024, all of our on-campus jobs for students will pay \$15/hour. Working 15 hours a week for 15 weeks in a semester will earn students a total of \$6,750!

	\$15 hours per week at \$15/hour	x15 weeks in a semester
Fall semester	\$225	\$3,375
Spring semester	\$225	\$3,375
Total earned per year		\$6,750



PAYING YOUR BILL

All payments made on a student account are processed by the **Office of the Bursar**.

Radford University distributes e-bills and bill reminders electronically. All notices will be sent to the student at their Radford University assigned email address. Students can monitor account status in OneCampus by searching **Payments/Payment Plans**.

ARE YOU AN AUTHORIZED PAYER?

Authorized payers are individuals other than the student with access to the student account, billing statements and the capability to make payments online. Authorized payers must be set up by the student; this is separate from a FERPA release. Authorized payers are set up in **OneCampus**, visit www.radford.edu/authorized-payer for more information.

ARE YOU ENROLLED IN A PAYMENT PLAN?

A Radford University payment plan allows students to pay equal amounts of their bill in three, four or five installments. Payment plan enrollment begins in early May. Earlier enrollment in a payment plan means payments are spread over more months, and less money is due per month. For instructions on how to enroll in a payment plan in **OneCampus**, visit www.radford.edu/payment-plan.

HOW ARE YOU PAYING?

If your family is using a Virginia529 college savings plan, you must submit an Invest529 distribution request form (located at www.virginia529.com) to the Virginia529 college savings plan office each semester in order to have funds disbursed to Radford University.

Students planning to use VA benefits to assist with educational expenses must initiate the process with the Department of Veterans Affairs. Learn more about our Military Resource Center services at www.radford.edu/veterans.

WAYS TO PAY

VISA, MasterCard, Discover and American Express online payments are accepted and subject to an additional 2.8% fee. Paying online by echeck carries no additional fee. University bills are paid in **OneCampus**; visit www.radford.edu/account for instructions.



OFFICE OF THE BURSAR
www.radford.edu/bursar

SAMPLE E-BILL

Radford University will begin billing all enrolled students on **Monday, July 8, 2024**.

Rates of the sample bill reflect **2024-2025** costs.

Due Date: Aug 14, 2024

Amount Due: 9707.00

Student ID 900000000

Student Name Huey Highlander

Term	Date	Description	Charges	Credits
		PREVIOUSLY BILLED BALANCE	0.00	0.00
FALL24	8-Jul-24	Matriculation fee	325.00	
FALL24	8-Jul-24	Meal plan on-campus	2705.00	
FALL24	8-Jul-24	Room-multiple	3325.00	
FALL24	8-Jul-24	Mandatory technology fee	60.00	
FALL24	8-Jul-24	Mandatory comprehensive fee	1950.00	
FALL24	8-Jul-24	Tuition-undergraduate in-state	4264.00	
FALL24	8-Jul-24	Enrollment deposit		200.00
FALL24	8-Jul-24	E-bill generated	0.00	0.00
		CURRENT BILLED BALANCE		
		---PENDING CREDITS---		990.00
FALL24	8-Jul-24	Direct unsub Stafford Loan		1732.00
FALL24	8-Jul-24	Direct sub Stafford Loan		2722.00
		PENDING CREDIT TOTAL		

Matriculation fee: This is a one-time fee charged to new students to pay for Quest and other new student support services.

Meal plan on-campus: On-campus students living in residence halls are required to have a meal plan. We have used the Highlander Residential dining plan rate here.

Room-Multiple: Room rates are based on room type and location. We have used the most common rate, a multiple occupancy residence hall room.

Mandatory technology fee: This fee is assessed each semester to support technology resources and services provided to students.

Mandatory comprehensive fee: This fee is assessed each semester to support services including transportation, recreation and student health.

Tuition-undergraduate in-state: The shown amount is based on full-time (12-16 credit hours) enrollment as an in-state student.

Enrollment Deposit: This is a credit for the previously paid enrollment deposit.

Direct unsub Stafford Loan and Direct sub Stafford Loan: Accepted financial aid is shown here as a pending credit on the bill.

SET UP YOUR DEVICES



PREPARING SMARTPHONES OR TABLETS

> SET UP EMAIL

Radford University email can be easily configured on smartphones or other mobile device. For detailed instructions, visit www.radford.edu/smartphone.

> INSTALL RU MOBILE

RU Mobile offers easy access to campus maps, bus routes, class schedules, dining menus and more. Visit www.radford.edu/rumobile.

> INSTALL RADFORD SAFE

This mobile safety app empowers students to take charge of their safety and to look out for those around them. Visit Google Play or the App Store and search for **Radford Safe**.

> INSTALL DUO APP

Radford University uses two-factor authentication to enhance its security. With the Duo app, smartphones can be used as a second layer of authentication. Download for free from both the iOS App Store and Google Play. For more information, visit www.radford.edu/2fa.

PREPARING COMPUTERS

Check the Information Technology Services website for computer recommendations, including both minimum and recommended specs, at www.radford.edu/computers

> Install operating system (OS) updates

> Enable automatic updates

> Install antivirus software

> Download Microsoft Office for free!

Radford University provides the Microsoft Office suite at no charge for Windows, Macintosh and tablets. For more information, visit www.radford.edu/office.

IT SYSTEMS

D2L: Desire 2 Learn, or D2L, is Radford's learning management system. It can be accessed by searching D2L in the OneCampus portal. Many professors post content, discussion boards and grades on D2L.

DUO: Radford University uses two-factor authentication to enhance the security of university accounts by adding a second layer of authentication. DUO is the name of the tool used at Radford.

IT ONESTOP: This is the quickest online route to technology assistance. Use our online form to request support or search the Solutions Library to find a step-by-step guide. Access IT OneStop through www.radford.edu/onestop.

ONECAMPUS: This portal is how students access email, grades, class schedules, finances and housing information.

TAC: Technology Assistance Center, or TAC, is our walk-in support desk at Walker Hall 125. Visit the TAC Monday through Friday between 8 a.m. and 5 p.m., request assistance by phone at 540-831-7500 or make a request online at www.radford.edu/onestop.



INFORMATION TECHNOLOGY SERVICES
www.radford.edu/onestop



UNIVERSITY SERVICES

IDENTIFICATION CARDS

ONE Card

The ONE Card is the **official identification card** for Radford University. It is used for access to meal plans, to make purchases from vending and snack machines, for access to laundry facilities, as payment for printing in computer labs and also serves as a building key for all residence halls and several academic areas. In addition to these on-campus uses, some off-campus merchants accept the ONE Card as a method of payment.

All incoming students will be issued a ONE Card as part of the Quest experience. The ONE Card Office is located in **Heth Hall on main campus**. Students at our Roanoke site should go to the Student Accounts office on the **fourth floor of Carilion Roanoke Community Hospital**.

Students can make deposits and view account balances (including dining) by searching ONE Card in their **OneCampus** account.

RUC ID Cards and Prox Cards

Radford University at Carilion (RUC) students are also required to have an ID badge. The issued ID badge is to be worn while on university property at all times and provides access to the recreation center and academic areas. Residential students receive an ID badge and a Prox card. The Prox card serves as a building key for the residence halls, recreation center and several other academic areas.

Both cards can be obtained in the Student Accounts Office on the fourth floor of Carilion Roanoke Community Hospital.

REVIEW YOUR DINING PLAN

Main campus students living in a residence hall will be assigned the **Highlander Residential Plan**. The Highlander Residential Plan guarantees 2 meals per day / 14 meals per week for the full 15 weeks of the semester.

Students may choose to upgrade to the **Highlander All-Access Plan**, which allows for unlimited access to Dalton Kitchen plus two retail meal swipes each day. Changes to dining plans can be made online through your **OneCampus** account until Aug. 20 and by email to onecard@radford.edu or in person at the ONE Card office, in **Heth Hall**, until Sept. 5.

Radford University provides students with a wide array of excellent dining options including an all-you-care-to-eat dining hall, two food courts and a Starbucks. For more information on meal plans, pricing and dining options, visit www.dineoncampus.com/radford.



ONE CARD OFFICE

www.radford.edu/onecard

PARKING AND TRANSPORTATION

MAIN CAMPUS

Students who wish to bring a car to main campus can purchase a **parking permit** online through **OneCampus** (search and click **Manage Parking Account**) or in person in the **ONE Card Office** in **Heth Hall**.

The university enforces parking regulations every Monday through Friday from 7 a.m. to 6 p.m. Visit www.radford.edu/parking to learn about campus parking regulations, including which lots are available for students. Students living on main campus must purchase a permit for their appropriate housing designation (resident or university apartment student).

Radford University, in cooperation with the city of Radford, offers a transit bus system to provide safe, reliable and free transportation for students. The transit has routes around campus, as well as to the city of Radford and the towns of Christiansburg and Blacksburg.

RADFORD UNIVERSITY AT CARILION, ROANOKE

There is no fee to park in Carilion Roanoke Community Hospital Parking Garage; however, **permits are required**. To obtain a permit, go to the **Student Accounts office** (fourth floor) or search and click **Manage Parking Account** in **OneCampus**.

Students attending classes or programming on main campus must purchase a main campus parking permit or daily parking pass. Non-registered vehicles will be ticketed on main campus and these tickets will not be eligible for appeal.



BOOKSTORE

MAIN CAMPUS

Located in **Dalton Hall**, the Barnes & Noble Bookstore at Radford University sells textbooks, supplies, Radford University apparel and more. Students can order textbooks online before the semester starts or buy books after getting to campus.

Students using financial aid to pay for textbooks should apply for a **bookstore voucher** in **OneCampus** through the Finances icon. Once approved, the voucher can be applied to book purchases beginning the Monday prior to the start of the semester.

RADFORD UNIVERSITY AT CARILION, ROANOKE

Textbooks and class materials can be purchased from Barnes & Noble Bookstore at Radford University by going to radfordu.bncollege.com, selecting **Change** in the top left of the page, then selecting **Radford University Carilion Official Bookstore**. Textbooks and materials can be shipped to your home or to Radford University at Carilion for pickup. RUC students using financial aid may also apply for a book voucher.



WE WANT YOU TO FEEL SAFE

RADFORD UNIVERSITY POLICE DEPARTMENT

The Radford University Police Department, or RUPD, works to provide a safe environment for all students, faculty, staff and visitors through:

- > Response to emergency and non-emergency calls.
- > Well-being checks on students when concerns arise.
- > Providing safety escorts on campus by request 24/7.

RADFORD UNIVERSITY AT CARILION SAFETY

Security cameras throughout the hospital and the parking garage are monitored 24/7 at Radford University at Carilion. Prox cards allow only RUC students, faculty and staff to access certain parts of the site, including study areas. Students living in The Patrick Henry will also use their Prox card to access residential facilities. Carilion Police work in tandem with RUPD to handle any situations or security concerns.

SAFETY RESOURCES

Blue Light Phones

Blue emergency phones placed around campus and near parking lots immediately connect callers to a police dispatcher.

RU Alerts

This system enables students to receive Radford University emergency alerts via phone and email. To sign up for these alerts, select Personal Info in **OneCampus** and go to the **RU Alerts** column.

RadfordSafe App

This app provides the capability to submit reports for suspicious or violent activities, access emergency Information and summon emergency help quickly by using location data. Download this app from Google Play or the App Store.

Anonymous Tips

If you see something, say something. Anyone can report anonymous tips on the RUPD web page or via the RadfordSafe app.



RADFORD UNIVERSITY POLICE
www.radford.edu/police



WE WANT TO SUPPORT YOU

OFFICE OF THE DEAN OF STUDENTS

The Office of the Dean of Students responds to the informational and personal concerns of students and oversees the protection of student rights. The office plays a major role in promoting and upholding the shared values and ideals of the Radford University community.

The DOS team can assist students who don't know where to start to find assistance. The DOS office is the home of the Highlander Pantry and assists students with finding resources for basic life needs, including SNAP benefits, to support student success.

 www.radford.edu/dos

CENTER FOR ACCESSIBILITY SERVICES (CAS)

The Center for Accessibility Services (CAS) is committed to the ongoing goal of empowerment, access and inclusion so that all individuals on campus can fully participate in the university experience.

CAS works with students seeking reasonable accommodations under the Americans with Disabilities Act on an individualized, case-by-case basis in an interactive process. It is the student's responsibility to inform the Center for Accessibility Services (CAS) that they are seeking an accommodation based on disability.

 www.radford.edu/cas

STUDENT COUNSELING SERVICES

Student Counseling Services (SCS) provides free and confidential mental health services for eligible students at both our main campus and Roanoke site:

- Individual, group and couples psychotherapy
- Informal confidential consultation walk-in hours through the Let's Talk Program
- Access to tele-behavioral services (Virginia residents only)
- Referrals for specialized services
- Educational programs on relevant well-being and mental health issues
- Emergency evaluations

 www.radford.edu/counseling



GET INVOLVED

At Radford University, we believe that college is about more than just getting an education. It's about finding your passion, exploring new interests and making lifelong connections.

STUDENT RECREATION AND WELLNESS

Radford is home to a variety of fitness facilities and opportunities, including:

- > Outdoor programs
- > Intramural and club sports
- > Esports

 www.radford.edu/recreation

CENTER FOR DIVERSITY AND INCLUSION (CDI)

CDI serves as a resource to all Radford students with a concentrated focus on the progress, success and concerns of underrepresented populations through events and resources.

 www.radford.edu/diversity

STUDENT INVOLVEMENT

With 200+ organizations, whether it's sports, music, politics or community service, we have a club for that!

 radford.presence.io

CAREER AND TALENT DEVELOPMENT

Whether you're looking for an on-campus job, identifying your talents, exploring internships or defining your career path, our career team is here to help! Radford students enjoy access to:

- > Career fairs and skill-building events
- > Handshake, our online job and internship search platform
- > Pathway U, a self-guided online career assessment

 www.radford.edu/career-services

WELCOME WEEKS AT RADFORD

Encourage your student to keep an eye out for more information on these activities designed to help them get settled at Radford University!



CONVOCATION

Radford, Virginia



BONNIE BASH

Radford, Virginia



STREET FESTIVAL

Radford, Virginia



RADFORD NIGHT AT ELMWOOD PARK

Roanoke, Virginia



STAR TREK

Roanoke, Virginia



CLUB FAIR

Radford, Virginia

RADFORD RESOURCES

Admissions | admissions@radford.edu

Main Campus: Russell Hall First Floor | **Roanoke:** Carilion Roanoke Community Hospital 409

Supports students through their enrollment at Radford, including Student Immunization Form and Consent to Enroll Form.

Bursar | bursar@radford.edu

Main Campus: Heth Hall Fourth Floor | **Roanoke:** Carilion Roanoke Community Hospital 402-406

Oversees collection of tuition and fee payments, tuition payment plans and disbursement of financial aid funds.

Center for Accessibility Services (CAS) | cas@radford.edu

Main Campus: Russell Hall 301 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

Promotes equal educational access and opportunities for qualified students with documented disabilities.

Career and Talent Development | csc@radford.edu

Main Campus: Russell Hall Third Floor

Supports students as they identify their talents and explore professional career opportunities.

Center for Diversity and Inclusion (CDI) | diverse@radford.edu

Main Campus: Heth Hall 157 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

Supports multicultural awareness, understanding and a sense of belonging among all students.

Dean of Students | dos-web@radford.edu

Main Campus: Heth Hall 274 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

Responds to the student concerns and oversees the protection of student rights. The DOS team can assist students who don't know where to start to find assistance, including finding resources for basic life needs.

Financial Aid | finaid@radford.edu

Main Campus: Heth Hall 169 | **Roanoke:** Carilion Roanoke Community Hospital 409

Assists prospective students, enrolled students and their families in identifying and securing financial aid funds.

Fraternity and Sorority Life | fslife@radford.edu

Main Campus: Hurlburt Student Center 204

Offers opportunities for personal development, leadership and networking.

Highlander Success Center | hsc@radford.edu

Main Campus: Young Hall | **Roanoke:** Carilion Roanoke Community Hospital 506-509

Gives integrated academic support, including academic advising, tutoring and writing support.

Housing and Residential Life | res-life@radford.edu

Main Campus: Heth Hall 226 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

Supports residential student needs.

ONE Card Office | onecard@radford.edu

Main Campus: Heth Hall 152 | **Roanoke:** Carilion Roanoke Community Hospital 402-406

Supplies Radford's official identification card, used to access meal plans, building facilities and more.

Military Resource Center | military@radford.edu

Main Campus: Russell Hall 406 | **Roanoke:** Carilion Roanoke Community Hospital 420

Serves student veterans, active military and reserve members, spouses and military dependents.

Student Counseling Services | scs@radford.edu

Main Campus: Davis Hall Lower Level | **Roanoke:** Carilion Roanoke Community Hospital 421-430

Offers free, confidential mental health services for eligible students.

Student Involvement | involve@radford.edu

Main Campus: Hurlburt Student Center 221 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

Oversees student organizations and leadership initiatives.

Student Recreation and Wellness | 540-831-7164

Main Campus: Student Recreation and Wellness Center

Provides recreational opportunities through facilities, services and programs, including outdoor programs, intramural sports, club sports, esports, wellness and fitness.

Student Standards and Conduct | conduct@radford.edu

Main Campus: Heth Hall 207 | **Roanoke:** Carilion Roanoke Community Hospital 421-430

Sets and enforces standards of student conduct to promote student accountability.

Substance Abuse and Violence Education Support (SAVES) Services | saves@radford.edu

Main Campus: Davis Hall Lower Level | **Roanoke:** Carilion Roanoke Community Hospital 421-430

Aims to reduce negative consequences related to substance use/misuse and/or violence through campus-wide initiatives.